

September 2009

Pattie Porter graduated Summa Cum Laude from the Truce Dispute Resolution Firm's training on the Thought Resolution Protocol. She has been accepted to mediate cases for the TX Department of Insurance (TDI) for Hurricane Ike homeowner's insurance claims. She will also mediate employee disputes for the TX Department of Criminal Justice (TDCJ).

Pattie joined the team of Human Resource Consultants from Dallas, TX to deliver a day-long course on Facilitating Group Discussion at the Defense Language Institute in San Antonio, TX.

Conflict Connections™, Inc. partnered with Manouso Mediation from Houston to deliver a 2-day Elder and Adult Care Mediation training in San Antonio, TX.

August 2009

The Texas Conflict Coach™ began the Elder Care Mediation series on Blog Talk Radio that extended through September focused on helping families examine the types of issues that result in elder care and end-of-life issues.

Pattie Porter joined Cinnie Noble, CINERGY® Coaching, to deliver a 4-day Introductory Conflict Coach training at the University of California-Santa Barbara. At this time, Pattie graduated to become an Accredited Trainer in the CINERGY® Coaching model. She is the first Accredited Trainer in the United States.

Conflict Connections™, Inc. delivered "Becoming a Conflict Competent Business Leader" seminar to business leaders through the San Antonio Small Business Development Center (SBDC) at the University of Texas-San Antonio.

July 2009

Pattie, The Texas Conflict Coach™, hosted two shows on Blog Talk Radio focused on Conflict Resolution in Teacher Education (CRETE) and Reframing Campus Conflict. To listen, [click here](#).